

SYLLABUS

POVERTY LAW AND ECONOMICS: Substantive Training: Energy

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Sample: 1 Day Session

Session	Session Length	Session Topic
1	1.0	A primer on competition in the electric and natural gas industries.
2	1.5	Assessing the reasonableness of customer service regulations and charges.
3	1.5	Customer service protections for customers of "unregulated" vendors (<i>e.g.</i> , fuel oil).
4	1.0	Issues unique to water/sewer customers.
5	1.0	Issues unique to telecommunications customers.
6	1.0	Issues unique to cable television customers.